

## **INSTALLATION EXPECTATIONS**

**Thank you for choosing Bristol's to install your newly purchased trees & shrubs!**

- ✓ Label your flags and place them in the desired location. We will plant in the exact location that you place the flags so any measurement and spacing need to be completed prior to our arrival. Failure to place your flags prior to installation can result in your project being rescheduled.
  - Make sure desired location is clear of previous plantings, stumps etc. We will not remove old plants or stumps prior to installing!
  - If you are unsure if a location is appropriate, please discuss with a nursery team member prior to the installation date. Our installation crew will not provide landscape advice on the day of.
- ✓ Ensure that our crew will have access to the desired location.
  - The ball cart that we use to move most of our plants requires 4' wide access to the planting location
  - Excessive inclines/declines may impact work
  - If you paid a bobcat fee, we will need access with this machine which requires a minimum of 6' wide access to the planting location
- ✓ Make any adjustments to your project prior to having your install scheduled. Any adjustments made after being scheduled can result in having to reschedule your project
- ✓ You do not need to be home during the installation

If you can check off each item above you are ready to go! **Our Installation Manager will reach out by phone to schedule your project.** We will typically call the week before your anticipated project completion date. We can often be flexible, however, if you are very specific about your desired date or time this may result in delays in scheduling. The more flexible you are, the more flexible we can be too!

### **Our installation service includes:**

- Digging the holes
- Amending the soil with organic compost and fertilizer
- Staking any necessary trees
- Mulching the immediate area that we have dug

### **It does not include:**

- Bed prep, bed creation or weeding
- Old plant or stump removal
- Mulching of entire beds
- After care:
  - Re-staking, re-mulching, watering, straightening, pruning, integrated pest management, winterization etc.
- Delivery of items not included in your installation (extra items purchased would require a separate delivery)

**Please note that our installation service concludes after the date of installation.**

**Any additional on-site visits requested after the installation date will be subject to a separate service fee.**